

Emergency Response Times
 NU New Hampshire work orders from 08/01/2014 to 08/31/2014
 Total orders in sample: 54

Orders responded to in < 30 minutes: 35 (65% of total) for Regular Hours:																			
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Hold Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category
8/1/2014 9:42:51 AM	117 BOW ST Apt. 1	PORTSMOUTH	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0586426N	2	8	8/1/2014 9:45	8/1/2014 9:49	8/1/2014 9:50	8/1/2014 9:58	8/1/2014 10:58:53 AM	01	15	Regular Hours	< 30 minutes
8/1/2014 3:14:09 PM	368 WINNACUNNET RD	HAMPTON	NH	John Wiley	David Martineau	9100	LEAK OUTSIDE	WF0586516N	1	9	8/1/2014 15:15	8/1/2014 15:15	8/1/2014 15:15	8/1/2014 15:24	8/1/2014 4:15:27 PM	51	10	Regular Hours	< 30 minutes
8/4/2014 9:18:44 AM	2 PHINNEY LN	EXETER	NH	Daniel LaFortune	Lynne Copp	9100	LEAK OUTSIDE	WF0586610N	0	14	8/4/2014 9:19	8/4/2014 9:19	8/4/2014 9:22	8/4/2014 9:34	8/4/2014 10:38:59 AM	54	15	Regular Hours	< 30 minutes
8/5/2014 12:23:20 PM	2422 LAFAYETTE RD	PORTSMOUTH	NH	David Emerton	Lynne Copp	9000	LEAK INSIDE	WF0586851N	1	12	8/5/2014 12:24	8/5/2014 12:24	8/5/2014 12:26	8/5/2014 12:36	8/5/2014 1:55:09 PM	78	13	Regular Hours	< 30 minutes
8/6/2014 11:11:24 AM	1 OCEAN BLVD Pst. DOWN	HAMPTON	NH	Daniel LaFortune	William Jones	9000	LEAK INSIDE	WF0586958N	0	7	8/6/2014 11:12	8/6/2014 11:19	8/6/2014 11:21	8/6/2014 11:26	8/6/2014 11:44:31 AM	17	15	Regular Hours	< 30 minutes
8/6/2014 12:20:50 PM	12 WILLARD AVE	PORTSMOUTH	NH	David Emerton	Lynne Copp	9000	LEAK INSIDE	WF0586975N	0	10	8/6/2014 12:21	8/6/2014 12:22	8/6/2014 12:22	8/6/2014 12:33	8/6/2014 12:59:20 PM	26	12	Regular Hours	< 30 minutes
8/7/2014 1:30:08 PM	160 WASHINGTON ST Apt. E3	ROCHESTER	NH	David Perreault	Lynne Copp	9000	LEAK INSIDE	WF0587130N	0	4	8/7/2014 13:30	8/7/2014 13:30	8/7/2014 13:31	8/7/2014 13:35	8/7/2014 4:01:43 PM	146	5	Regular Hours	< 30 minutes
8/8/2014 8:56:24 AM	280 N MAIN ST	ROCHESTER	NH	Laurie Rousseau	Lynne Copp	9000	LEAK INSIDE	WF0587171N	0	6	8/8/2014 8:56	8/8/2014 8:57	8/8/2014 8:58	8/8/2014 9:03	8/8/2014 9:49:22 AM	46	6	Regular Hours	< 30 minutes
8/8/2014 10:07:56 AM	14 VAN BUREN AVE	PORTSMOUTH	NH	Lance Keely	Lynne Copp	9000	LEAK INSIDE	WF0587181N	0	3	8/8/2014 10:08	8/8/2014 10:08	8/8/2014 10:08	8/8/2014 10:12	8/8/2014 10:58:06 AM	46	4	Regular Hours	< 30 minutes
8/8/2014 11:39:16 AM	4 MAIN ST Pst. ER	EAST ROCHESTER	NH	David Perreault	David Martineau	9000	LEAK INSIDE	WF0587197N	4	7	8/8/2014 11:44	8/8/2014 11:50	8/8/2014 11:50	8/8/2014 11:57	8/8/2014 12:47:07 PM	49	18	Regular Hours	< 30 minutes
8/12/2014 8:41:25 AM	70 HIGH ST Apt. RIGHT Pst. 2ND F	HAMPTON	NH	Laurie Rousseau	Lynne Copp	9000	LEAK INSIDE	WF0587494N	0	7	8/12/2014 8:42	8/12/2014 8:42	8/12/2014 8:42	8/12/2014 8:49	8/12/2014 9:30:21 AM	40	8	Regular Hours	< 30 minutes
8/12/2014 8:51:15 AM	41 COURT ST	DOVER	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF0587504N	1	13	8/12/2014 8:52	8/12/2014 8:55	8/12/2014 8:55	8/12/2014 9:08	8/12/2014 10:21:30 AM	73	17	Regular Hours	< 30 minutes
8/15/2014 9:50:44 AM	10 TROUBLE CALL	PORTSMOUTH	NH	Kevin Clifford	David Martineau	9100	LEAK OUTSIDE	WF0587965N	0	21	8/15/2014 9:51	8/15/2014 9:51	8/15/2014 9:53	8/15/2014 10:13	8/15/2014 11:30:43 AM	77	22	Regular Hours	< 30 minutes
8/15/2014 2:26:26 PM	120 HILLSIDE DR	PORTSMOUTH	NH	Kevin Clifford	David Martineau	9100	LEAK OUTSIDE	WF0588040N	0	21	8/15/2014 14:26	8/15/2014 14:28	8/15/2014 14:38	8/15/2014 14:49	8/15/2014 3:49:37 PM	59	23	Regular Hours	< 30 minutes
8/18/2014 9:34:03 AM	2909 LAFAYETTE RD	PORTSMOUTH	NH	Jeffrey Croteau	David Martineau	9000	LEAK INSIDE	WF0588149N	0	13	8/18/2014 9:34	8/18/2014 9:39	8/18/2014 9:41	8/18/2014 9:53	8/18/2014 10:31:11 AM	38	18	Regular Hours	< 30 minutes
8/18/2014 10:25:23 AM	427 HIGH ST	HAMPTON	NH	Kevin Clifford	David Martineau	9000	LEAK INSIDE	WF0588166N	0	7	8/18/2014 10:26	8/18/2014 10:26	8/18/2014 10:27	8/18/2014 10:33	8/18/2014 11:19:29 AM	45	8	Regular Hours	< 30 minutes
8/19/2014 8:25:03 AM	65 BELKNAP ST	DOVER	NH	Lance Keely	Lynne Copp	9100	LEAK OUTSIDE	WF0588351N	0	13	8/19/2014 8:25	8/19/2014 8:25	8/19/2014 8:26	8/19/2014 8:39	8/19/2014 10:16:25 AM	97	14	Regular Hours	< 30 minutes

8/19/2014	2:20:11 PM	0 TROUBLE CALL	DURHAM	NH	Lance Keely	Lynne Copp	9100	LEAK OUTSIDE	WFOS84433N	0	19	8/19/2014 14:20	8/19/2014 14:20	8/19/2014 14:21	8/19/2014 14:40	8/19/2014 4:14:11 PM	93	20	Regular Hours	< 30 minutes
8/20/2014	7:28:45 AM	1052 OCEAN BLVD	HAMPTON	NH	Kevin Clifford	David Martineage	9100	LEAK OUTSIDE	WFOS84482N	0	22	8/20/2014 7:29	8/20/2014 7:29	8/20/2014 7:29	8/20/2014 7:51	8/20/2014 9:26:59 AM	95	23	Regular Hours	< 30 minutes
8/20/2014	10:32:36 AM	48 HILLSIDE DR	PORTSMOUTH	NH	Jeffrey Groteau	David Martineage	9100	LEAK OUTSIDE	WFOS84516N	0	0	8/20/2014 10:32	8/20/2014 10:47	8/20/2014 10:47	8/20/2014 10:47	8/20/2014 11:44:38 AM	56	15	Regular Hours	< 30 minutes
8/21/2014	10:00:50 AM	204 MAIN ST	PLAISTOW	NH	Daniel LaFortune	David Martineage	9100	LEAK OUTSIDE	WFOS84693N	0	8	8/21/2014 10:01	8/21/2014 10:01	8/21/2014 10:04	8/21/2014 10:10	8/21/2014 11:53:12 AM	103	9	Regular Hours	< 30 minutes
8/22/2014	9:09:03 AM	172 NORTHWEST ST Apt. 1	PORTSMOUTH	NH	David Emerton	Lynne Copp	9000	LEAK INSIDE	WFOS84857N	0	9	8/22/2014 9:09	8/22/2014 9:10	8/22/2014 9:11	8/22/2014 9:30	8/22/2014 11:06:55 AM	106	11	Regular Hours	< 30 minutes
8/22/2014	12:55:10 PM	0 TROUBLE CALL	DOVER	NH	David Perreault	Lynne Copp	9000	LEAK INSIDE	WFOS84925N	0	2	8/22/2014 12:55	8/22/2014 12:58	8/22/2014 12:59	8/22/2014 13:01	8/22/2014 2:15:28 PM	74	6	Regular Hours	< 30 minutes
8/22/2014	1:26:08 PM	42 HOOKSETT ST	SEABROOK	NH	Kevin Clifford	Lynne Copp	9000	LEAK INSIDE	WFOS84933N	0	17	8/22/2014 13:26	8/22/2014 13:27	8/22/2014 13:28	8/22/2014 13:44	8/22/2014 2:20:46 PM	36	18	Regular Hours	< 30 minutes
8/22/2014	2:27:17 PM	1 N ST	HAMPTON	NH	Daniel LaFortune	David Martineage	9000	LEAK INSIDE	WFOS84951N	0	25	8/22/2014 14:27	8/22/2014 14:28	8/22/2014 14:32	8/22/2014 14:53	8/22/2014 3:31:48 PM	38	25	Regular Hours	< 30 minutes
8/25/2014	10:56:53 AM	0 TROUBLE CALL	PORTSMOUTH	NH	David Emerton	Lynne Copp	9100	LEAK OUTSIDE	WFOS849168N	0	11	8/25/2014 10:57	8/25/2014 10:57	8/25/2014 10:58	8/25/2014 11:09	8/25/2014 12:34:56 PM	85	12	Regular Hours	< 30 minutes
8/25/2014	1:42:01 PM	0 TROUBLE CALL	DOVER	NH	David Perreault	William Jones	9100	LEAK OUTSIDE	WFOS849159N	0	12	8/25/2014 13:42	8/25/2014 13:44	8/25/2014 13:48	8/25/2014 13:56	8/25/2014 3:50:24 PM	113	14	Regular Hours	< 30 minutes
8/26/2014	7:20:58 AM	0 TROUBLE CALL	HAMPTON	NH	Kevin Clifford	Michael Tall	9000	LEAK INSIDE	WFOS849179N	0	19	8/26/2014 7:21	8/26/2014 7:22	8/26/2014 7:22	8/26/2014 7:41	8/26/2014 8:33:17 AM	51	20	Regular Hours	< 30 minutes
8/26/2014	12:28:42 PM	107 OCEAN DR	SEABROOK	NH	Kevin Clifford	Lynne Copp	9100	LEAK OUTSIDE	WFOS849141N	0	16	8/26/2014 12:29	8/26/2014 12:30	8/26/2014 12:31	8/26/2014 12:47	8/26/2014 1:43:49 PM	56	18	Regular Hours	< 30 minutes
8/27/2014	7:36:00 AM	17 SNOWS CT	DOVER	NH	David Emerton	Lynne Copp	9000	LEAK INSIDE	WFOS849427N	0	4	8/27/2014 7:36	8/27/2014 7:37	8/27/2014 7:37	8/27/2014 7:41	8/27/2014 11:39:31 AM	237	5	Regular Hours	< 30 minutes
8/27/2014	11:46:26 AM	62 LAFAYETTE RD	NORTH HAMPTON	NH	Jeffrey Groteau	Lynne Copp	9000	LEAK INSIDE	WFOS849483N	0	13	8/27/2014 11:47	8/27/2014 11:51	8/27/2014 11:52	8/27/2014 12:05	8/27/2014 12:53:21 PM	48	18	Regular Hours	< 30 minutes
8/27/2014	3:31:35 PM	4 FAIRWAY DR	DOVER	NH	David Emerton	William Jones	9000	LEAK INSIDE	WFOS849532N	0	10	8/27/2014 15:32	8/27/2014 15:35	8/27/2014 15:35	8/27/2014 15:45	8/27/2014 4:13:59 PM	28	14	Regular Hours	< 30 minutes
8/28/2014	9:31:49 AM	6 FIELDSTONE CIR	HAMPTON	NH	Kevin Clifford	Lynne Copp	9000	LEAK INSIDE	WFOS849594N	0	13	8/28/2014 9:32	8/28/2014 9:33	8/28/2014 9:34	8/28/2014 9:46	8/28/2014 10:31:44 AM	45	14	Regular Hours	< 30 minutes
8/28/2014	2:47:42 PM	58 PLAISTOW RD	PLAISTOW	NH	Troy Kimball	Lynne Copp	9000	LEAK INSIDE	WFOS849673N	0	17	8/28/2014 14:48	8/28/2014 14:49	8/28/2014 14:50	8/28/2014 15:06	8/28/2014 3:41:32 PM	34	19	Regular Hours	< 30 minutes
8/29/2014	3:38:01 PM	0 ROCKINGHAM PARK BLVD	SALEM	NH	Troy Kimball	William Jones	9100	LEAK OUTSIDE	WFOS849806N	0	18	8/29/2014 15:38	8/29/2014 15:39	8/29/2014 15:40	8/29/2014 15:58	8/29/2014 4:42:31 PM	43	20	Regular Hours	< 30 minutes

Orders responded to in < 30 minutes: 7 (13% of total) for After Hours:																				
8/15/2014	5:15:35 PM	169 OCEAN BLVD	HAMPTON	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0588071N	0	6	8/15/2014 17:16	8/15/2014 17:21	8/15/2014 17:21	8/15/2014 17:27	8/15/2014 5:54:45 PM	27	11	After Hours	< 30 minutes
8/18/2014	9:06:24 PM	12 RIVERVIEW TER PSL REAR	HAMPTON	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0588336N	0	2	8/18/2014 21:06	8/18/2014 21:07	8/18/2014 21:09	8/18/2014 21:09	8/18/2014 9:33:21 PM	23	3	After Hours	< 30 minutes
8/19/2014	4:52:23 PM	32 BEACH PLUM WAY	HAMPTON	NH	David Emerton	William Jones	9000	LEAK INSIDE	WF0588471N	0	25	8/19/2014 16:53	8/19/2014 16:54	8/19/2014 16:54	8/19/2014 17:20	8/19/2014 6:54:34 PM	94	28	After Hours	< 30 minutes
8/21/2014	5:48:56 PM	213 SPRINGBROOK CIR	PORTSMOUTH	NH	Alex Groetz	William Jones	9000	LEAK INSIDE	WF0588829N	0	19	8/21/2014 17:49	8/21/2014 17:53	8/21/2014 17:55	8/21/2014 18:12	8/21/2014 7:07:17 PM	54	24	After Hours	< 30 minutes
8/21/2014	10:22:52 PM	182 HIGH ST	HAMPTON	NH	Alex Groetz	Jason Brooks	9000	LEAK INSIDE	WF0588839N	0	17	8/21/2014 22:23	8/21/2014 22:32	8/21/2014 22:33	8/21/2014 22:50	8/21/2014 11:26:55 PM	36	27	After Hours	< 30 minutes
8/22/2014	5:34:29 AM	0 TROUBLE CALL	EXETER	NH	Alex Groetz	Rene Borteleau	9100	LEAK OUTSIDE	WF0588840N	2	16	8/22/2014 5:37	8/22/2014 5:47	8/22/2014 5:51	8/22/2014 6:04	8/22/2014 9:14:50 AM	190	29	After Hours	< 30 minutes
8/22/2014	6:43:26 PM	1 BIRCH DR Pre. 1/2	ROCHESTER	NH	David Emerton	William Jones	9100	LEAK OUTSIDE	WF0589017N	0	10	8/22/2014 18:44	8/22/2014 18:50	8/22/2014 18:50	8/22/2014 19:01	8/22/2014 9:19:45 PM	138	17	After Hours	< 30 minutes
Orders responded to in < 30 minutes: 2 (4% of total) for Weekend/Holiday Hours:																				
8/9/2014	12:08:14 PM	280 N MAIN ST	ROCHESTER	NH	David Perreault	Rene Borteleau	9000	LEAK INSIDE	WF0587273N	0	14	8/9/2014 12:09	8/9/2014 12:15	8/9/2014 12:17	8/9/2014 12:29	8/9/2014 1:51:27 PM	81	21	Weekend/Holiday	< 30 minutes
8/16/2014	9:21:53 AM	20 KEEFE AVE Apt. 2 Pst. UNIT	HAMPTON	NH	Alex Groetz	Mark Severens	5000	GAS LEAKS - SERVICE	WF0588088N	0	16	8/16/2014 9:22	8/16/2014 9:23	8/16/2014 9:24	8/16/2014 9:40	8/16/2014 10:24:06 AM	44	18	Weekend/Holiday	< 30 minutes
Orders responded to in 31-45 minutes: 1 (2% of total) for Regular Hours:																				
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc	Work Order	Hold Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Repeatance Category	
8/25/2014	2:34:13 PM	119 MADBURY RD	DURHAM	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0589212N	3	39	8/25/2014 14:37	8/25/2014 14:38	8/25/2014 14:40	8/25/2014 15:18	8/25/2014 3:59:32 PM	41	43	Regular Hours	31-45 minutes

Orders responded to in 31-45 minutes: 7 (13% of total) for After Hours:																				
8/7/2014	6:34:08 AM	25 SPINNAKER WAY	PORTSMOUTH	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0587060N	0	27	8/7/2014 6:34	8/7/2014 6:41	8/7/2014 6:42	8/7/2014 7:08	8/7/2014 7:35:29 AM	26	34	After Hours	31-45 minutes
8/8/2014	5:05:01 PM	555 CENTRAL AVE	DOVER	NH	Laurie Rousseau	William Jones	9000	LEAK INSIDE	WF0587252N	1	34	8/8/2014 17:06	8/8/2014 17:10	8/8/2014 17:11	8/8/2014 17:45	8/8/2014 6:14:01 PM	28	40	After Hours	31-45 minutes
8/13/2014	6:04:14 PM	42 RUTLAND ST	DOVER	NH	Laurie Rousseau	William Jones	9000	LEAK INSIDE	WF0587813N	0	28	8/13/2014 18:04	8/13/2014 18:07	8/13/2014 18:08	8/13/2014 18:36	8/13/2014 6:58:54 PM	22	32	After Hours	31-45 minutes
8/13/2014	9:42:10 PM	22 HIGHLAND ST Apt. A	EAST ROCHESTER	NH	Laurie Rousseau	William Jones	9000	LEAK INSIDE	WF0587814N	1	38	8/13/2014 21:43	8/13/2014 21:43	8/13/2014 21:44	8/13/2014 22:22	8/14/2014 12:33:32 AM	131	40	After Hours	31-45 minutes
8/19/2014	8:16:57 PM	579 SAGAMORE AVE Apt. 8	PORTSMOUTH	NH	Alex Groetz	William Jones	9000	LEAK INSIDE	WF0588475N	0	31	8/19/2014 20:17	8/19/2014 20:23	8/19/2014 20:24	8/19/2014 20:54	8/19/2014 10:31:51 PM	96	38	After Hours	31-45 minutes
8/21/2014	6:37:28 PM	28 N ST Apt. T Pht. 2 CO	HAMPTON	NH	Kurt House	William Jones	9000	LEAK INSIDE	WF0588831N	0	29	8/21/2014 18:38	8/21/2014 18:40	8/21/2014 18:41	8/21/2014 19:10	8/21/2014 7:36:06 PM	25	33	After Hours	31-45 minutes
8/28/2014	7:55:53 PM	0 TROUBLE CALL	PORTSMOUTH	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0589701N	0	40	8/28/2014 19:56	8/28/2014 19:56	8/28/2014 19:57	8/28/2014 20:37	8/28/2014 9:27:12 PM	49	41	After Hours	31-45 minutes
Orders responded to in 31-45 minutes: 2 (4% of total) for Weekend/Holiday Hours:																				
8/16/2014	4:33:36 AM	100 LEDGEWOOD DR Pht. BLA	PORTSMOUTH	NH	Alex Groetz	Edward Charlton	9000	LEAK INSIDE	WF0588082N	0	32	8/16/2014 4:34	8/16/2014 4:43	8/16/2014 4:45	8/16/2014 5:15	8/16/2014 7:42:21 AM	146	42	Weekend/Holiday	31-45 minutes
8/23/2014	7:30:24 AM	601 OCEAN BLVD Apt. FL 2	HAMPTON	NH	Kevin Clifford	Rene Bordeleau	9100	LEAK OUTSIDE	WF0589024N	3	24	8/23/2014 7:33	8/23/2014 7:37	8/23/2014 7:37	8/23/2014 8:02	8/23/2014 9:28:18 AM	86	31	Weekend/Holiday	31-45 minutes

Orders responded to in 46-60 minutes: 0 (0% of total) for Regular Hours:															
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Field Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed
Orders responded to in 46-60 minutes: 0 (0% of total) for After Hours:															
Orders responded to in 46-60 minutes: 0 (0% of total) for Weekend/Holiday Hours:															
Orders responded to in 61-75 minutes: 0 (0% of total) for Regular Hours:															
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Field Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed
Orders responded to in 61-75 minutes: 0 (0% of total) for After Hours:															
Orders responded to in 61-75 minutes: 0 (0% of total) for Weekend/Holiday Hours:															
Orders responded to in > 75 minutes: 0 (0% of total) for Regular Hours:															
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Field Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed
Orders responded to in > 75 minutes: 0 (0% of total) for After Hours:															
Orders responded to in > 75 minutes: 0 (0% of total) for Weekend/Holiday Hours:															

Summary for 08/01/2014 to 08/31/2014

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	23	43%	15	21	58%	15	2	14%	15	0	0%
30	21	81%	30	14	97%	30	5	50%	30	2	50%
45	10	100%	45	1	100%	45	7	100%	45	2	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	54		Total	36		Total	14		Total	4	

Aug-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	23	43%	15	21	58%	15	2	14%	15	0	0%
30	21	81%	30	14	97%	30	5	50%	30	2	50%
45	10	100%	45	1	100%	45	7	100%	45	2	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	54		Total	36		Total	14		Total	4	

Jul-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	36	49%	15	25	60%	15	8	40%	15	3	27%
30	27	86%	30	17	100%	30	7	75%	30	3	55%
45	10	100%	45	0	100%	45	5	100%	45	5	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	73		Total	42		Total	20		Total	11	

Jun-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	12	21%	15	11	34%	15	0	0%	15	1	8%
30	33	79%	30	18	91%	30	7	58%	30	8	69%
45	12	100%	45	3	100%	45	5	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	57		Total	32		Total	12		Total	13	

May-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	33%	15	21	45%	15	6	22%	15	2	14%
30	45	84%	30	24	96%	30	13	70%	30	8	71%
45	12	98%	45	2	100%	45	6	93%	45	4	100%
60	0	98%	60	0	100%	60	0	93%	60	0	100%
75	2	100%	75	0	100%	75	2	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	88		Total	47		Total	27		Total	14	

Apr-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	39	40%	15	28	47%	15	8	33%	15	3	21%
30	47	88%	30	30	97%	30	12	83%	30	5	57%
45	10	98%	45	2	100%	45	2	92%	45	6	100%
60	2	100%	60	0	100%	60	2	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	98		Total	60		Total	24		Total	14	

Mar-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	40	42%	15	33	59%	15	5	21%	15	2	13%
30	37	80%	30	22	98%	30	10	63%	30	5	44%
45	16	97%	45	1	100%	45	8	96%	45	7	88%
60	3	100%	60	0	100%	60	1	100%	60	2	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	96		Total	56		Total	24		Total	16	

Feb-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	36%	15	23	56%	15	4	20%	15	2	10%
30	39	84%	30	15	93%	30	13	85%	30	11	65%
45	12	99%	45	2	98%	45	3	100%	45	7	100%
60	1	100%	60	1	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	81		Total	41		Total	20		Total	20	

Jan-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	42	36%	15	35	51%	15	4	16%	15	3	13%
30	57	84%	30	32	97%	30	11	60%	30	14	71%
45	16	97%	45	2	100%	45	8	92%	45	6	96%
60	3	100%	60	0	100%	60	2	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	118		Total	69		Total	25		Total	24	

Dec-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	32	31%	15	21	43%	15	10	34%	15	1	4%
30	53	82%	30	22	88%	30	14	83%	30	17	69%
45	18	99%	45	5	98%	45	5	100%	45	8	100%
60	1	100%	60	1	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	104		Total	49		Total	29		Total	26	

Nov-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	37	35%	15	30	57%	15	2	9%	15	5	16%
30	41	74%	30	18	91%	30	13	68%	30	10	48%
45	22	94%	45	3	96%	45	4	86%	45	15	97%
60	6	100%	60	2	100%	60	3	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	106		Total	53		Total	22		Total	31	

Oct-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	49	47%	15	31	49%	15	14	54%	15	4	27%
30	41	87%	30	26	90%	30	11	96%	30	4	53%
45	10	96%	45	2	94%	45	1	100%	45	7	100%
60	4	100%	60	4	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	104		Total	63		Total	26		Total	15	

Sep-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	27	45%	15	16	41%	15	8	67%	15	3	33%
30	25	87%	30	19	90%	30	2	83%	30	4	78%
45	8	100%	45	4	100%	45	2	100%	45	2	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	60		Total	39		Total	12		Total	9	

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12 Month Summary

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	395	38%	15	295	50%	15	71	28%	15	29	15%
30	466	83%	30	257	94%	30	118	74%	30	91	61%
45	156	98%	45	27	99%	45	56	96%	45	73	98%
60	20	100%	60	8	100%	60	8	99%	60	4	100%
75	2	100%	75	0	100%	75	2	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	1039		Total	587		Total	255		Total	197	